Robert Wood Johnson Foundation

Washington University in St. Louis
School of Medicine

DIABETES INITIATIVE
A National Program of The Robert Wood Johnson Foundation

Clinic-community partnerships: A tool to maximize their impact

2008 Diabetes Translation Conference

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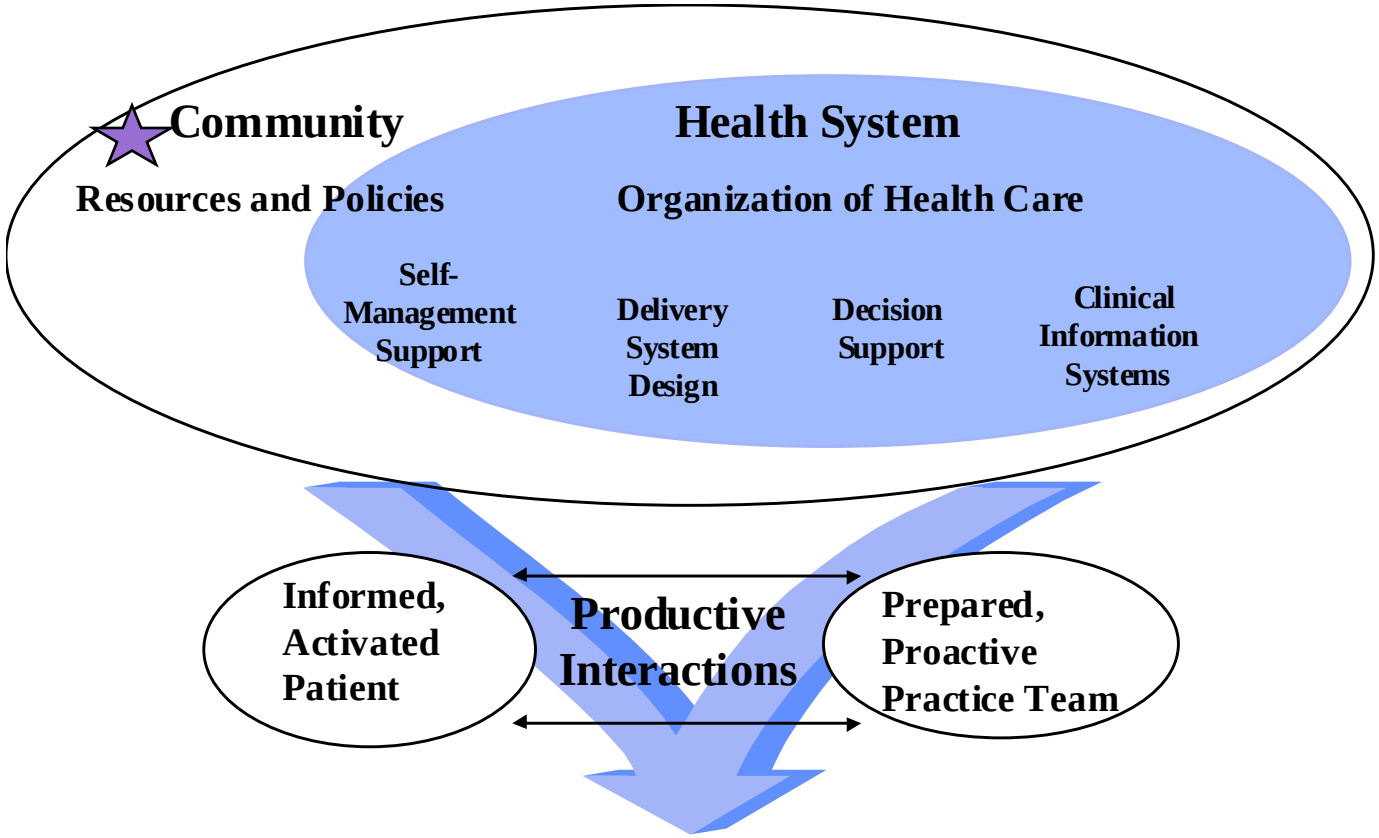
Learning objectives

- To understand how clinic-community partnerships move from development to the achievement of outcomes

- To learn about the development of a new tool to help clinic-community partners assess their progress and identify potential opportunities for improvement

Chronic Care Model



Functional and Clinical Outcomes

Building Community Supports for Diabetes Care

Demonstrating and evaluating programs to promote self management of diabetes through clinic-community partnerships

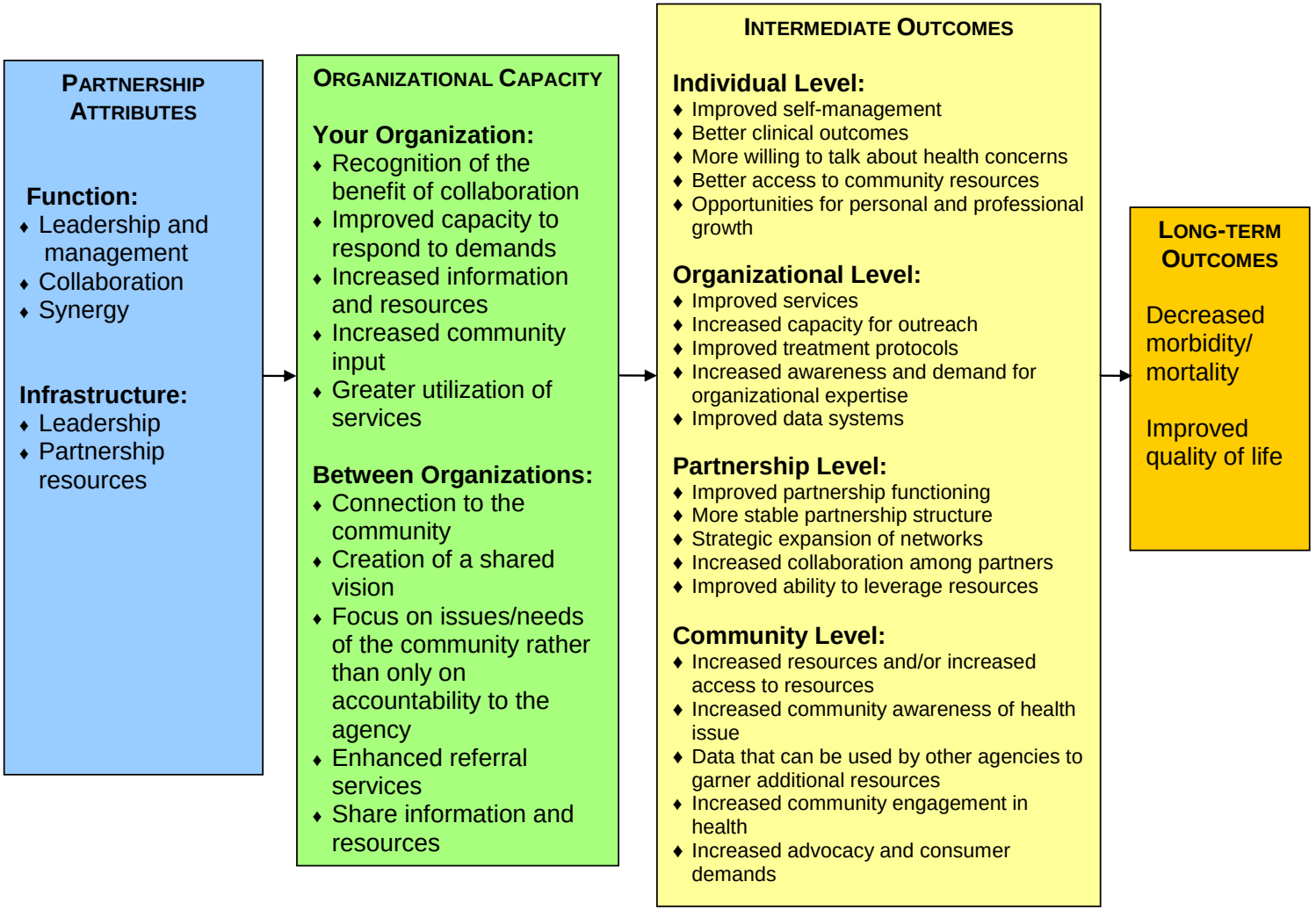
Tools for building clinic-community partnerships to support chronic disease control and prevention

- Framework
- Checklists
  - Partnership
  - Organizational capacity
  - Intermediate outcomes
  - Long term outcomes
- Taking Action-Making Improvements

The Framework

- Created to explore the "value added" of partnerships to diabetes (or other chronic disease) self management outcomes
- Created by a workgroup consisting of BCS grantees, program staff and expert consultant
- Created through group processes over life of BCS project (Grantees funded 2003-2006)

Framework for Building Clinic-Community Partnerships to Support Chronic Disease Control and Prevention



The Checklists

- Relate to phases of partnership development depicted on framework

- History
  - Literature review
  - Focus groups
  - One on one interviews
  - Pilot test

The Checklists

- Purpose
  - Assess where the partnership is
  - Identify how the partnership can move forward

- Structure
  - Perception
  - Extent of agreement
  - Satisfaction

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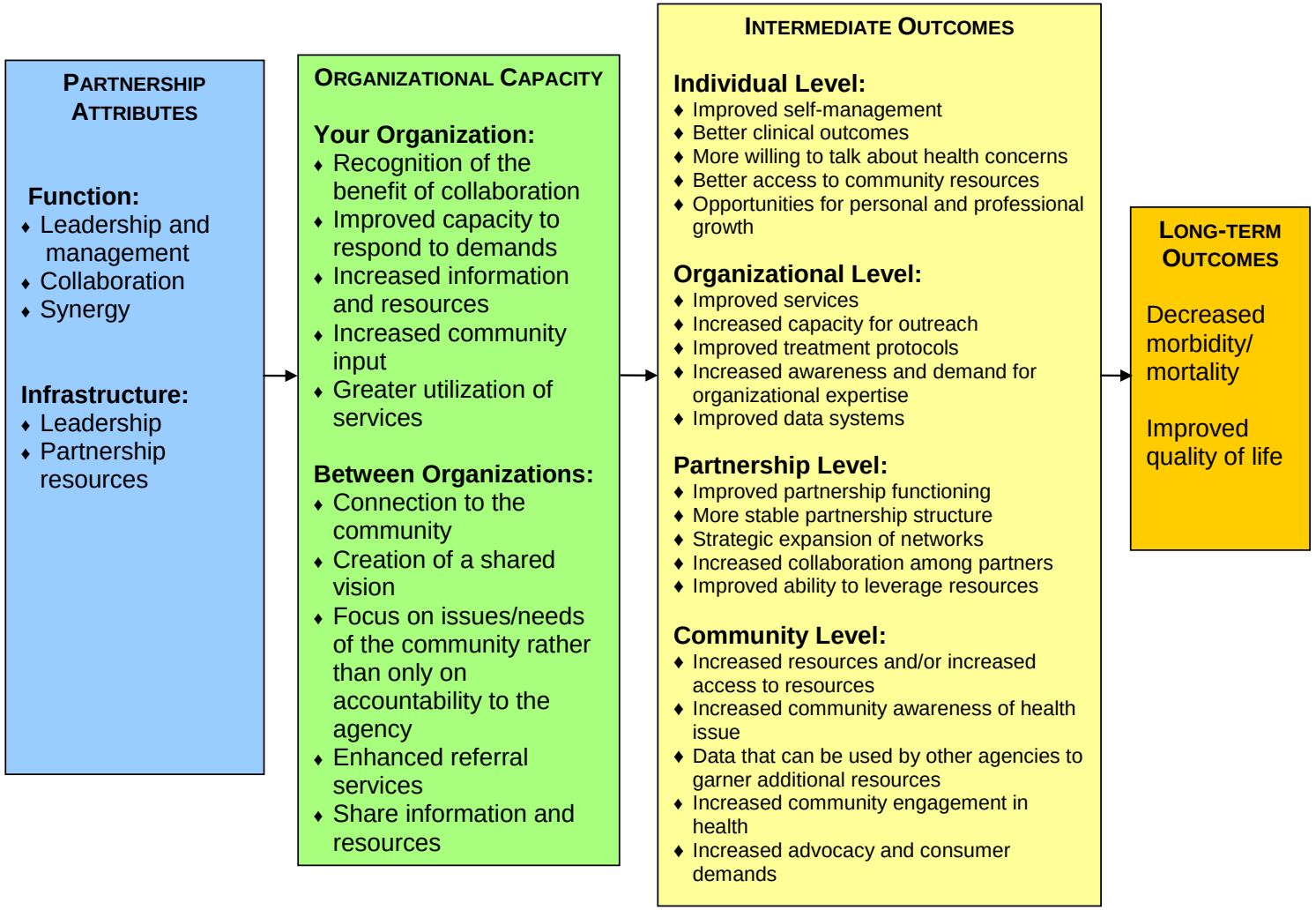


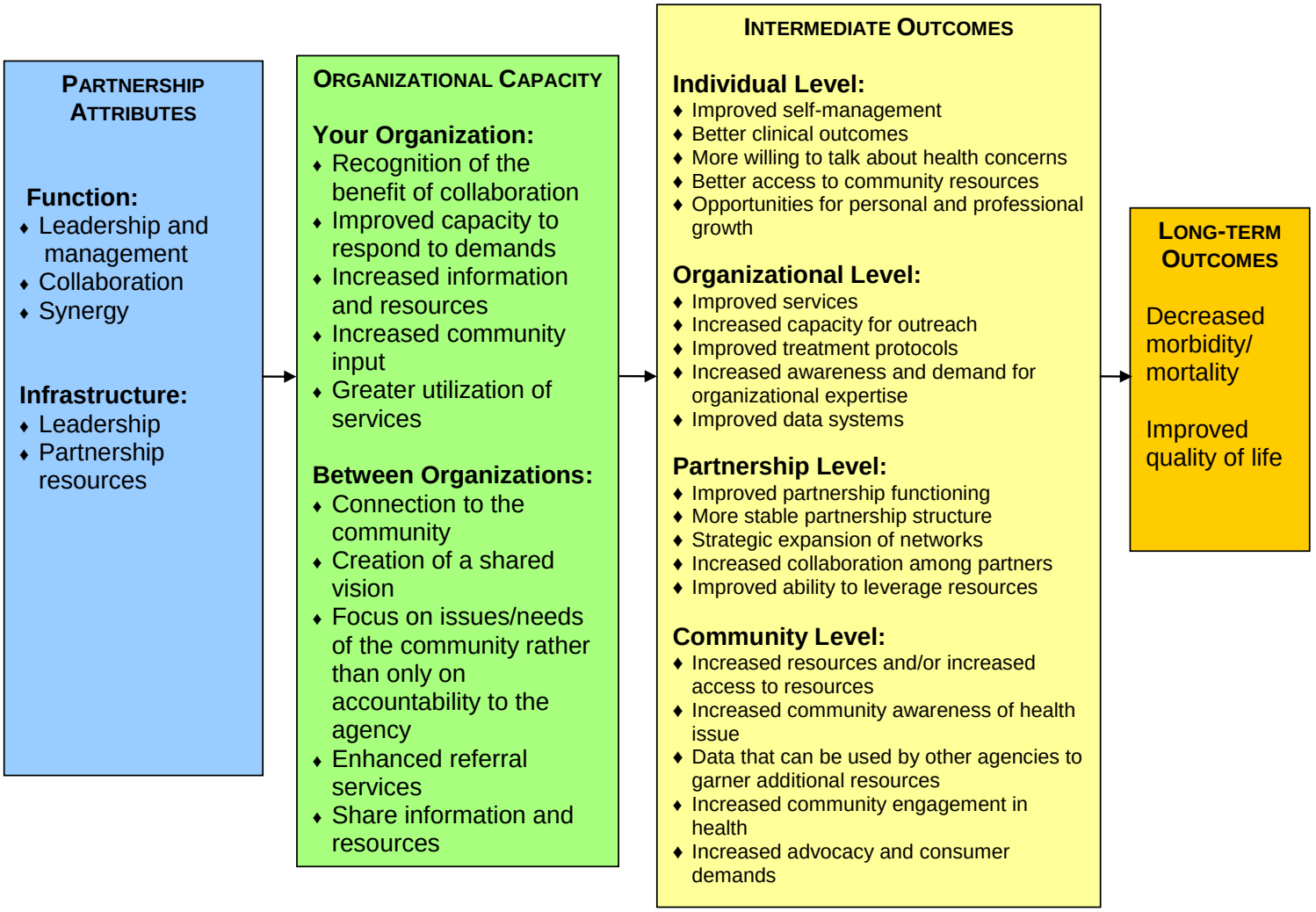
Checklists – Partnership Attributes

- Partnership function
  - Leadership and management
    - Communication methods
    - Well coordinated activities
    - An environment that fosters respect and trust
  - Collaboration
    - Processes to establish common goals and objectives
    - Processes that allow all partners to participate and influence decision-making
  - Synergy
    - Working together

Checklists – Partnership Attributes

- Partnership infrastructure
  - Leadership
    - Formal with defined roles and responsibilities
    - Leadership is shared
  - Partnership resources
    - Dedicated staff
    - Tangible and intangible resources
    - All partners are able to use resources

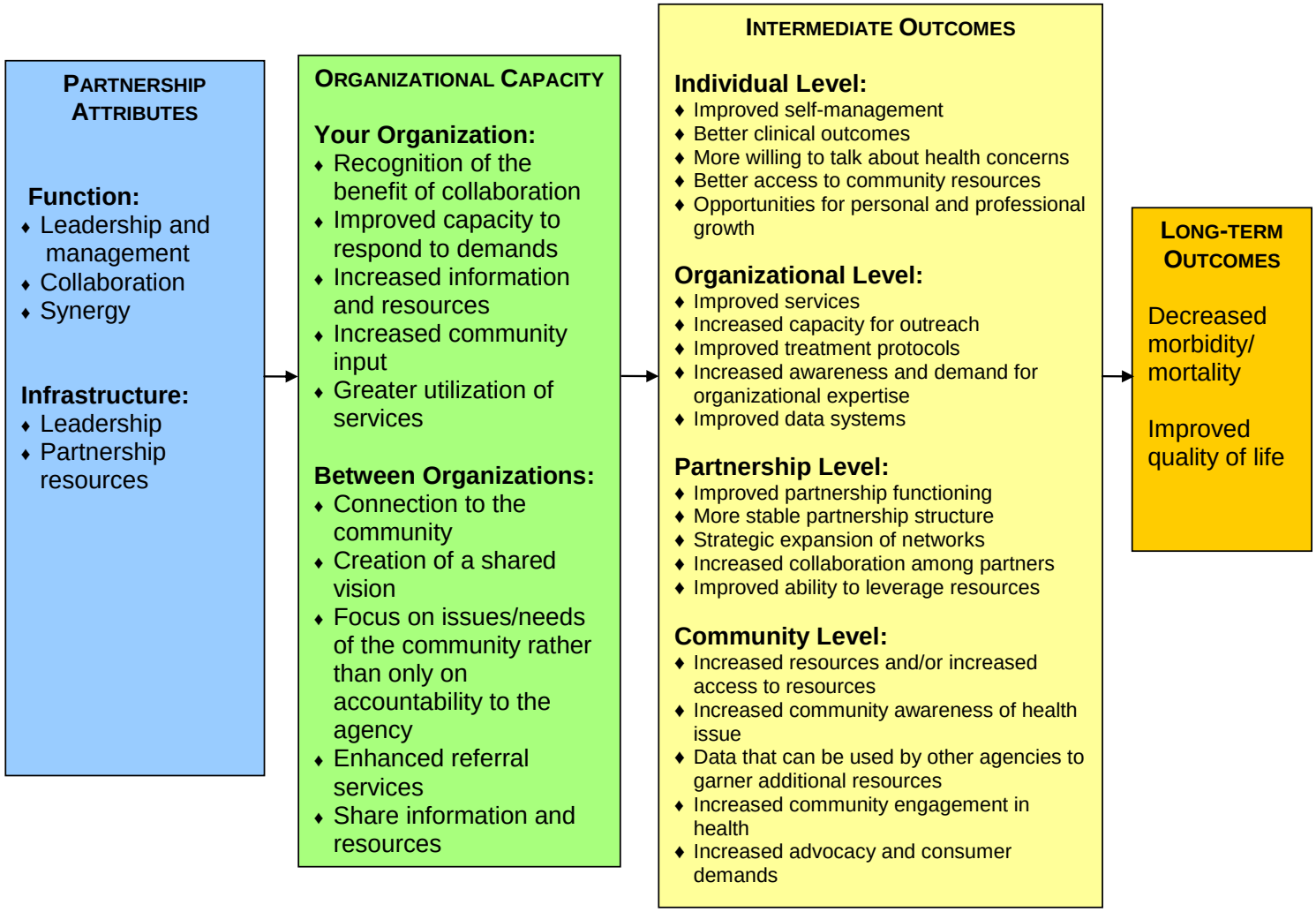
Framework for Building Clinic-Community Partnerships to Support Chronic Disease Control and Prevention



Checklists – Organizational capacity

- Your organization's capacity
  - Benefit
  - Enhance abilities and skills
  - Increase referrals and services
- Capacity between partner organizations
  - Increase connectedness to community
  - Shared vision
  - Formalized systems

Framework for Building Clinic-Community Partnerships to Support Chronic Disease Control and Prevention



Checklists – Intermediate Outcomes

- Individual level outcomes
  - Improved behaviors
  - Improved outcomes
  - Improved knowledge
- Organizational level outcomes
  - Increased organizational support
  - Increased access to services
  - Improved treatment protocols

Checklists – Intermediate Outcomes

- Partnership level outcomes
  - Increased trust
  - Improved conflict resolution
  - Increased likelihood partnership sustainability
- Community level outcomes
  - More information, services and programs
  - Access to data
  - Increased access to environments that support healthy behaviors
  - Creation of local and state policies

Taking Action – Making Improvements

- Program improvement
- Helps ensure consensus on issue of focus for improvement
- Promotes accountability

Conclusions

- Clinic-community partnership have the potential to enhance resources and supports for chronic disease prevention and care
- The tools can help
  - provide a way to assess partnership progress
  - help identify opportunities to work together to improve programs and services
  - increase the ability of the partnership to affect positive changes in health

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www.diabetesinitiative.org

Available at
http://diabetesinitiative.org/lessons/tools.html

The 14 Sites of the RWJF Diabetes Initiative