

This product was developed by the Prescription for Health Diabetes Project at the Open Door Health Center in Homestead, FL. Support for this product was provided by a grant from the Robert Wood Johnson Foundation® in Princeton, New Jersey.

Everyone Wins With Charity Care

BY

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Crisis Due To

1. **Political + social crisis in neighboring countries**
2. **Increase in numbers of immigrants**
3. **Technology Advances → Increased costs**
4. **Malpractice Crisis**
5. **EMTALA law → federal non funded mandate (\$1.45 Billion per year)**
6. **9/11 - “Migrant Phobia”**

Consequences

1. **Serious illnesses**
2. **↑ emergency hospitalizations**
3. **Hospitals forced to absorb losses**
4. **↑ Waiting times at E.R.**
5. **↑ ER personnel burn out**
6. **↓ ER personnel recruitment retention**
7. **Some hospitals close. Some hospitals d/c specialized services**

Florida as Immigration State

- 3rd State in # of Immigrants
- 4th State in % population Immigrant origin
- Miami-Dade 1st county among all metropolitan Areas in proportion of population of immigrant origin (48%)

Inherent Population Characteristics

1. **Fear of detection**
2. **Acceptance of riskier working conditions**
3. **Discrimination, exclusion & dehumanization**
4. **↑ risk of communicable diseases**
5. **Sicker patient needing treatment**
6. **Last in 3 tier Health Care System : insured, partial access & no access**

Population with higher incidence of:

- Injuries
- Mental health problems (ex. Depression)
- Victims of violence (at work, home & streets)
- Pregnancy related disorders (ex. miscarriages)
- Complicated chronic illnesses

Physicians & HCP Role

- Patient advocate
- Public Health advocate
- An important voice in the debate

STEPS TO FOLLOW

1. **PERFORM NEEDS ASSESSMENT**
2. **BUILD COMMUNITY SUPPORT**
3. **CREATE STEERING COMMITTEE**
4. **DETERMINE BUDGET**
5. **SELECT LOCATION**
6. **ARRANGE PHARMACEUTICALS ACCESS**
7. **DEVELOP TRACKING SYSTEM**
8. **ENSURE LEGAL COMPLIANCE**
9. **DEVELOP POLICIES &
PROCEDURES**
10. **DETERMINE STAFFING NEEDS, REQUIRED
QUALIFICATIONS, POLICIES, ETC.**
11. **CREATE REFERAL NETWORK**
12. **ENSURE ONGOING PUBLIC RELATIONS**

Needs Assessment

- Increase # of uninsured
- Over 500,000 Miami
- 9/11= New Priorities:
Defense & Bioterrorism
- Florida= leader in licenses
revoked to farm labor crew
bosses

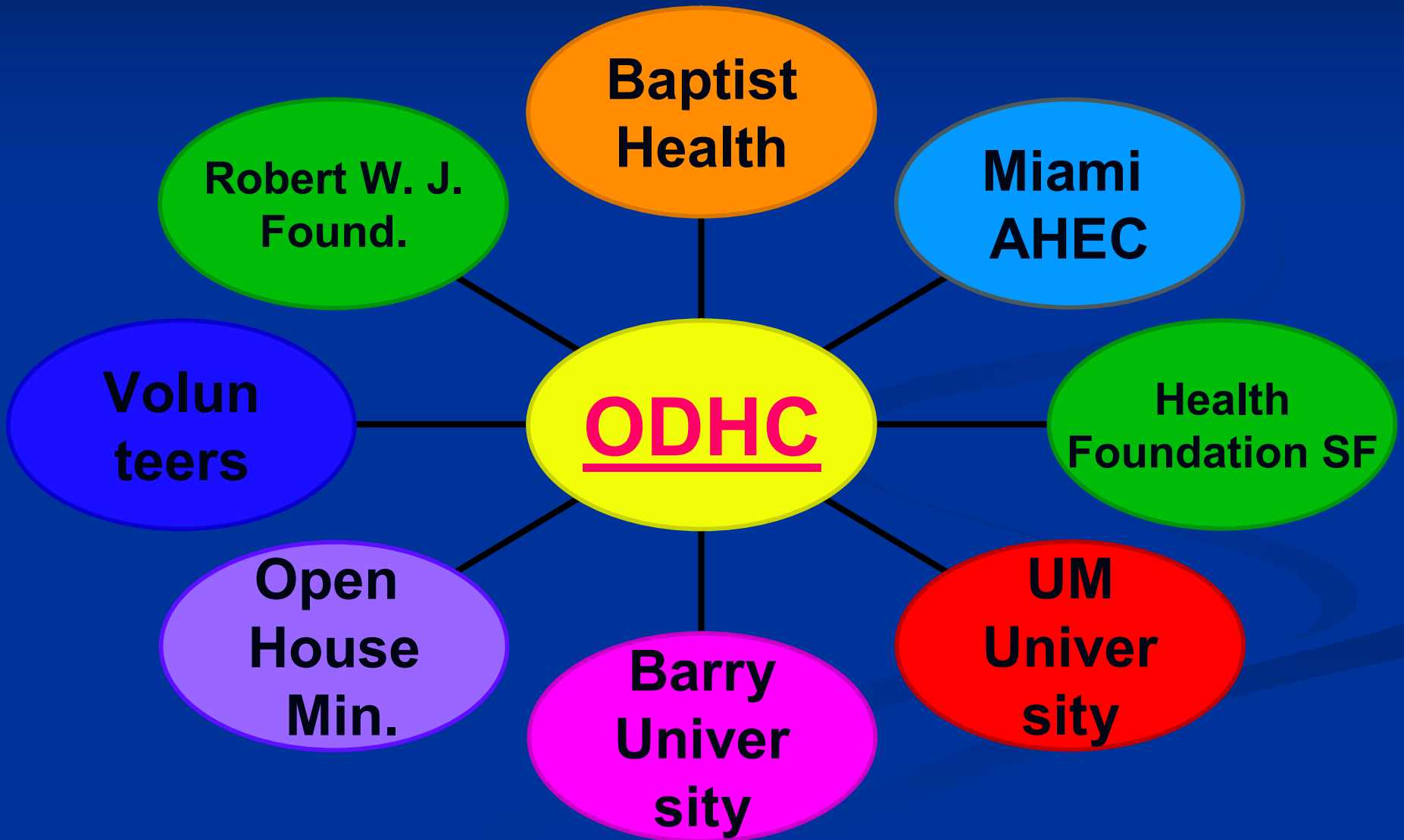
STATISTICS

- > 1,900 patients
- > 20,000 visits
- > 75 free surgeries
- > 100 students trained
- > 100 volunteers

AWARDS & RECOGNITIONS

- **National Conference of Puerto Rican Women recognition**
- **Open Door Health Center Day**
- **Health Care Hero finalist**
- **Breast Cancer screening and volunteer MD Recognition**
- **Roberto Clemente Humanitarian Award**
- **Only Florida grantee for the Robert Wood Johnson Diabetes Initiative (14 National grantees)**

Project of Collaboration



Area With Highest Percentage of Uninsured in County





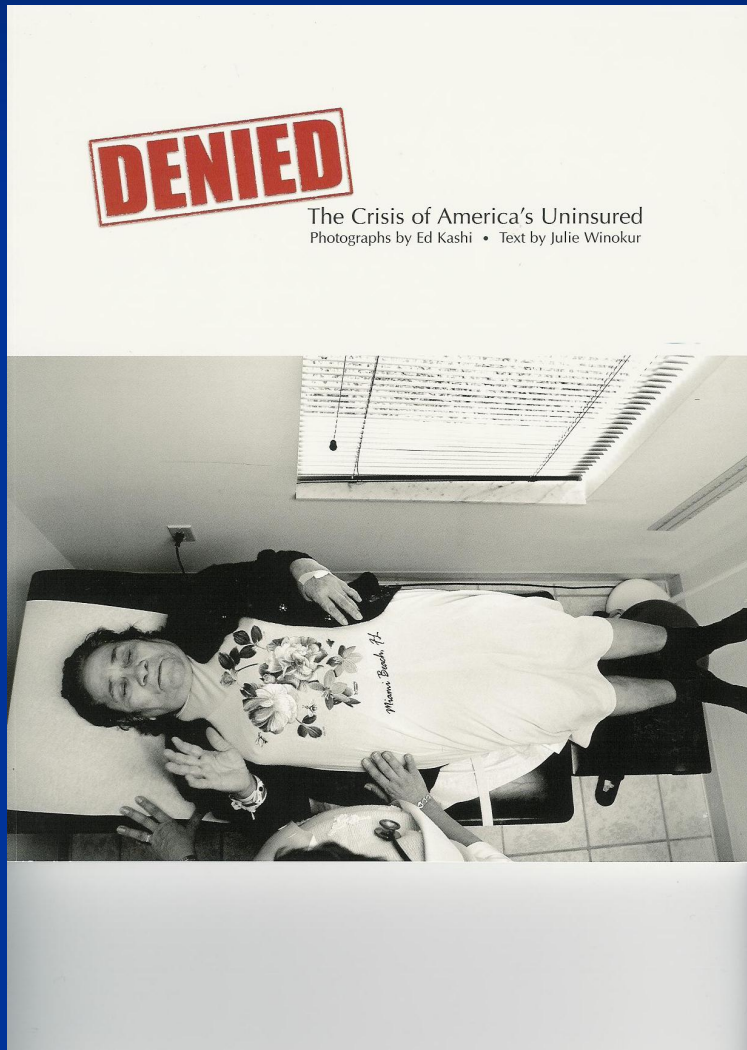
Population in Need



Migrant Workers Survival Skills: From donated groceries to Home Baked



RECENT PUBLICATION



■ DENIED

The Crisis of America's
Underinsured

by: **Julie Winokur**
& **Ed Kashi**

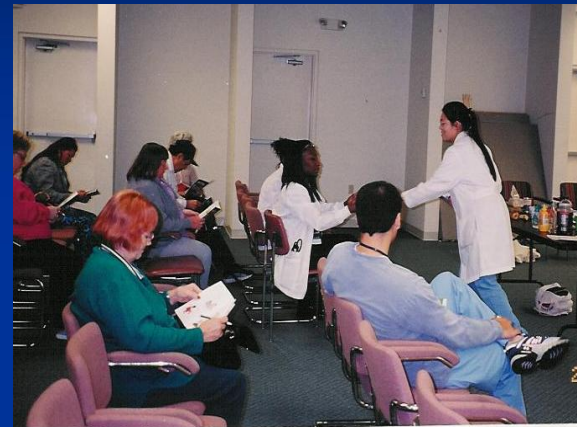
[www.talkingeyesmedi
a.org](http://www.talkingeyesmedia.org)

LOCATION:

Walking Distance from Patients Work site



EDUCATION COMBINED WITH SERVICES



Community presentation to Faith groups leaders



Health Fairs



POPULAR EDUCATION TRAINING

as a tool to increase access to services through improved communications skills of CBO's



FIU Nutrition Students

Teach community Through Their Children

**Gave diabetes Presentation
At on site Homework club**



Culturally Sensitive Food Pyramid

Importance of exercise stressed

Healthy Behavior Better Accepted When Modeled



Participatory Group Appointments Are Good Teaching Tool For Our Patient Population



Community Health Workers (Peer Educators) Identified as Positive Teaching Resource

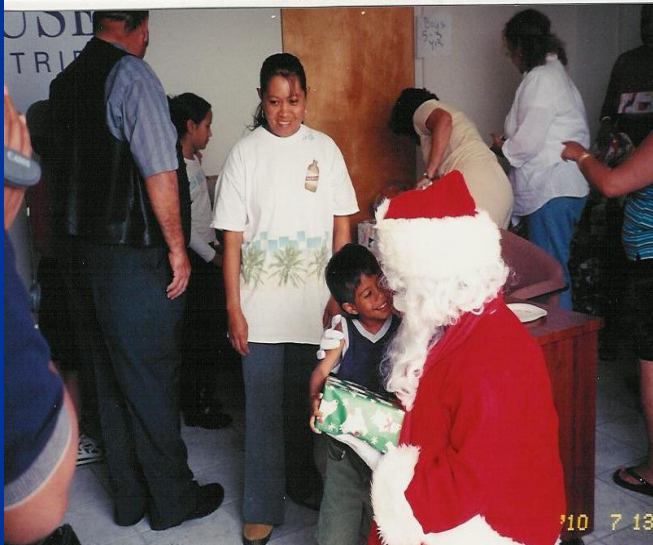
Community Health Workers Training



ARRANGE PHARMACEUTICALS ACCESS



*“FOR THE
UNINSURED POOR
DIAGNOSIS WITHOUT
TREATMENT IS
POINTLESS”*



Merci

**THANK
YOU!**

Gracias